

## INSTITUTE OF INNOVATION IN TECHNOLOGY & MANAGEMENT

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Ref. No. HTM(JP)/GRC/2024/....

Dated 27.03.2024

Prof. C. P. Chawla Former Professor Sarita Vihar, New Delhi -

Dear Prof. Chawla,

I hope this letter finds you in good health and high spirits. I am writing to you on behalf of the Grievance Redressal Committee of IITM, Janakpuri, New Delhi. As you may recall, you have been serving as the Ombudsman to our committee, ensuring fairness and transparency in addressing the grievances and concerns of our students.

In light of your invaluable contribution and dedication to upholding justice within our institution, we, the members of the Grievance Redressal Committee, earnestly request your continuation in the esteemed position of Ombudsman.

Your wisdom, experience, and impartiality have been instrumental in fostering an environment where students feel heard and their grievances are addressed promptly and effectively. Your guidance has significantly enhanced the credibility and effectiveness of our grievance redressal mechanism.

We firmly believe that your continued association with our committee will not only uphold the principles of justice and fairness but also inspire confidence among our students in the grievance redressal process.

We assure you of our full support and cooperation in carrying out your responsibilities as the Ombudsman. Your presence will undoubtedly strengthen our resolve to serve the student community with diligence and integrity.

We kindly request you to consider our plea and confirm your continuation as the Ombudsman to the Grievance Redressal Committee of IITM, Janakpuri, New Delhi.

Thank you for your time and consideration. We eagerly await your positive response.

Warm regards,

(Prof. (Dr.) Monika Kulshrestha)

Director (Dr.) Monika Kulshreshina

Director

Copy to: Institute of Innovation in Technology

1. The Chairman, Institute of Innovation in Technology & Management, Janakpuri, New Delhi.

2. Personal File.