



5. Framework for Students' Grievance Redressal Mechanism

INSTITUTE OF INNOVATION IN TECHNOLOGY & MANAGEMENT

Website: https://iitmjp.ac.in/



5. Framework for Students' Grievance Redressal Mechanism				
		De	tails	Marks
5(a)	Availability of Students' Grievance Redressal Committee (SGRC) and complies with UGC's Regulations 2012	:	Students' Grievance Redressal Committee (SGRC) is in place with teachers and student representative in place.	
5(b)	Whether the Grievance Redressal Committee has elected students representative	:	Students are elected from every program	
5(c)	Whether meticulous and verifiable documentations of the proceedings of Students' Grievance Redressal Committee is maintained	:	Documentation of each and every grievance is done along with the action taken report and feedback	
5(d)	Availability of Psychiatrist, Psychologist and professional students counselors	:	Psychiatrist : Dr. Renu Bhatia Psychologist: Dr. Malvika Srivastava	
5(e)	Whether the institute has published/notified prominently the details of SGRC on website and admission prospectus	:	All the details are there on the college website and Institute's Rule book.	
5(f)	Whether students are satisfied with the effectiveness of the SGRC	:	Feedback of the student is attached	
5(g)	Whether reports of the proceedings of SGRC is sent to the University every semester	:	Yes reports have been sent. Screenshots are attached.	
			Marks (Maximum Marks: 100)	

AFFILIATED TO GGSIPU, NAAC Grade 'A', ISO 14001:2015, 17020:2012, 21001:2018 & 50001:2018 Certified, A Grade by GNCTD, A Grade by SFRC

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5 (A)

Availability of Students' Grievance Redressal Committee (SGRC) and complies with UGC's Regulations 2012

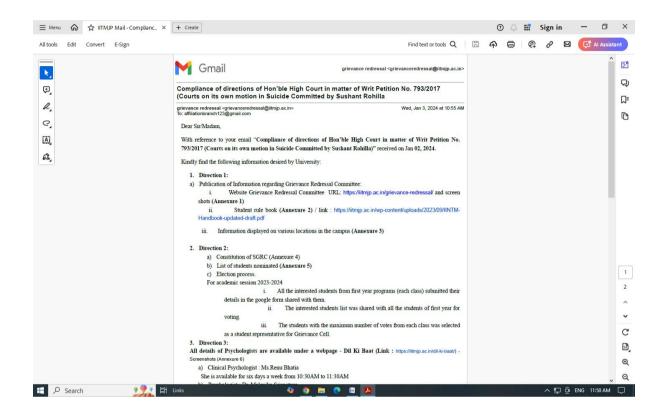
AFFILIATED TO GGSIPU, NAAC Grade 'A', ISO 14001:2015, 17020:2012, 21001:2018 & 50001:2018 Certified, A Grade by GNCTD, A Grade by SFRC

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1. Email to GGSIPU

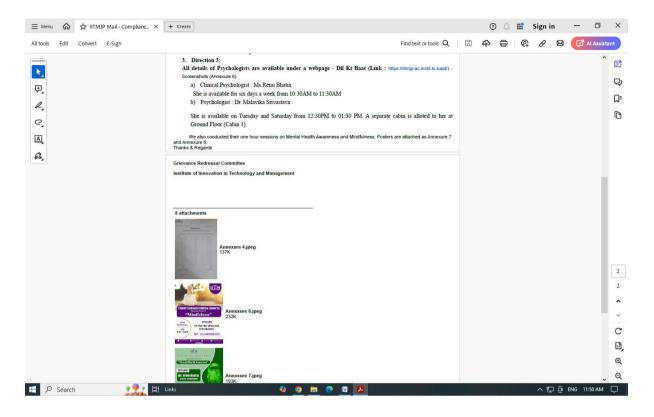
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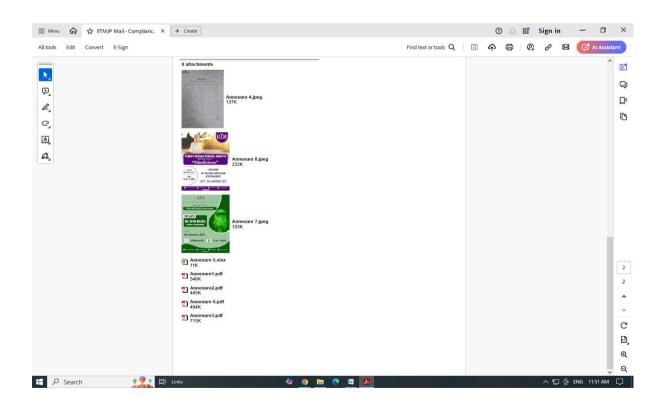


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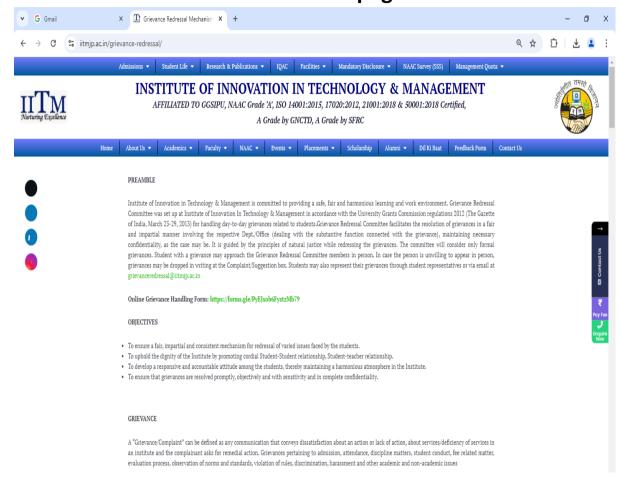
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2. i) Screenshot of Student's Grievance Redressal Committee webpage

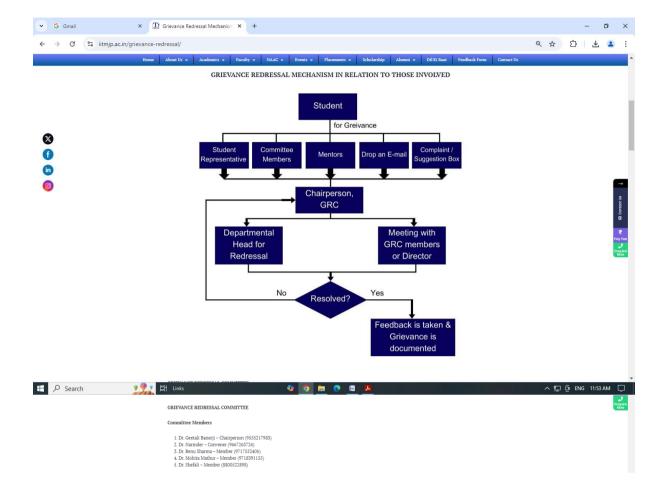


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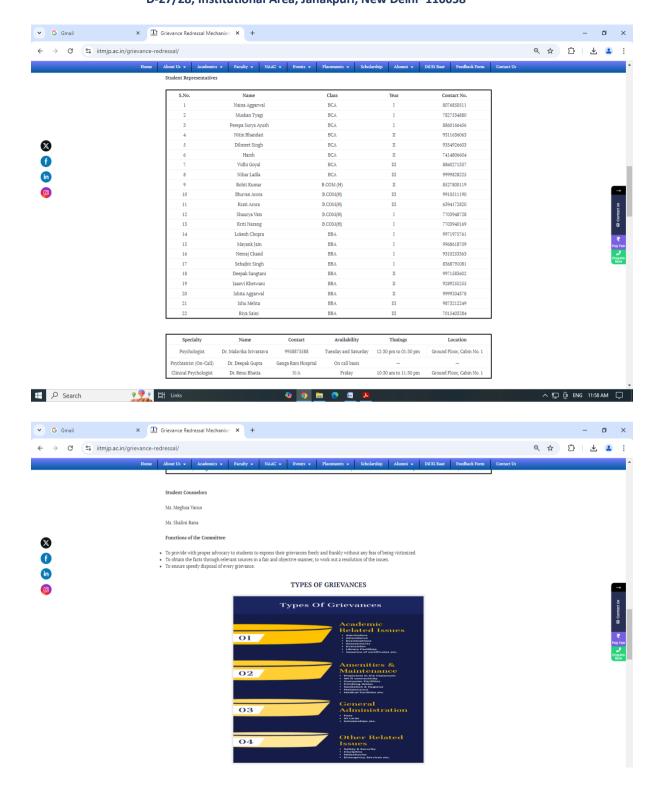


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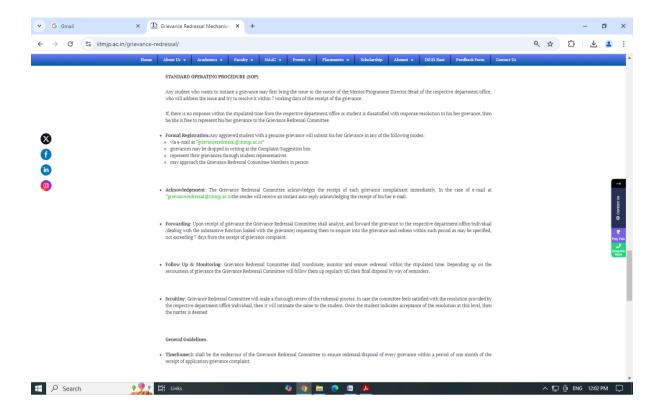


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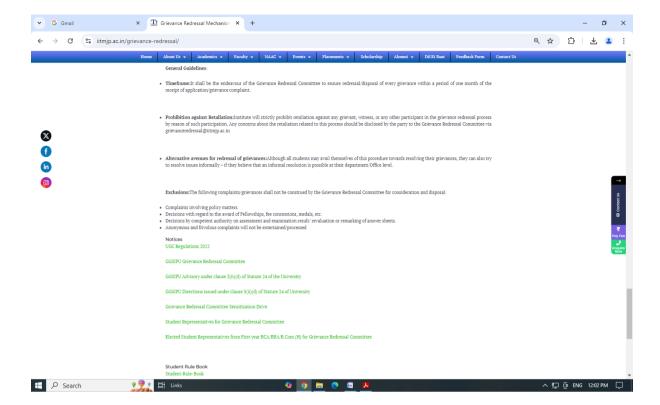


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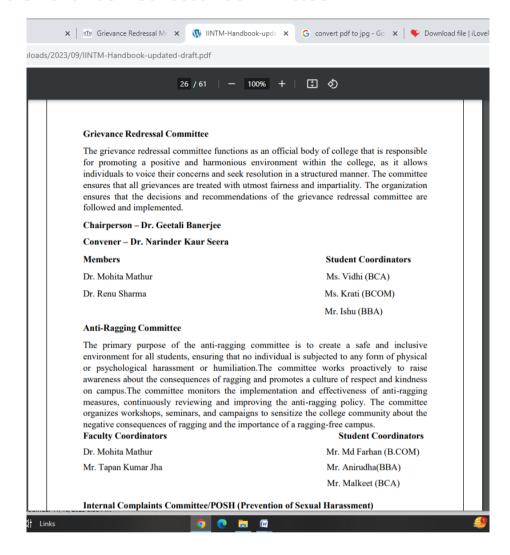
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ii) Screenshot of Student's Handbook containing information about Grievance Redressal Committee



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iii) Information displayed on various locations in the campus







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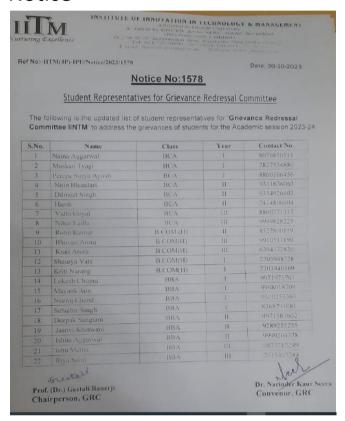
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3. a) Constitution of SGRC

i. Notice



ii. Poster

Technology



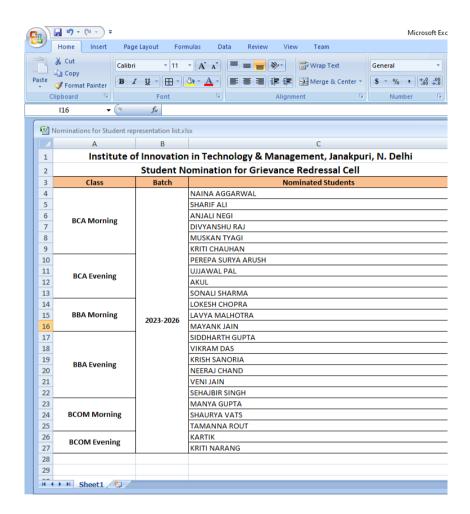
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b) List of students nominated

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c) Election process.

For academic session 2023-2024, the student representatives from first year programs were elected on the basis of voting. Following steps were followed up:

i. The faculty representatives communicated the functions of SGRC (Students' Grievance Redressal Cell) to the first year students along with all other relevant details. The

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students were also informed how they can approach SGRC and their grievances, if they have any.

- ii. All the interested students from first year programs (each class) were informed about SGRC elections and they were asked to submit their details in the google form shared with them, if they are interested in becoming a student representative of their class.
- iii. After a week, the lists of interested students were shared with respective classes for online polling.
- iv. The students with the maximum number of votes from each class were selected as student representatives and were included in SGRC.

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4. a) Psychologist



b) Clinical Psychologist

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5 (B)

Whether the Grievance Redressal Committee has elected students representatives

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Email to GGSIPU 1.



grievance redressal <grievanceredressal@iitmjp.ac.in>

Updated List of Student Representatives in Grievance Redressal Committee for academic session 2023-24

grievance redressal <grievanceredressal@iitmjp.ac.in> To: affiliationbranch123@gmail.com

Wed, Nov 1, 2023 at 11:23 AM

Dear Sir/Madam,

Kindly find the attachment containing the elected student representatives (inclusion of First year students elected through online voting) in the Grievance Redressal Committee for the academic session 2023-24 for your kind information.

List of Attachments:

- 1. Nominations received from first year students for Student representatives in GRC
- 2. Election results
- 3. Excel files containing online votes for the nominated candidates
- 4. Notice for elected students from first year
- 5. Notice for updated list of student representatives in GRC for the session 2023-24.

Thanks & Regards

Grievance Redressal Committee Institute of innovation in Technology and Management

11 attachments

- GRC B.Com (H) M (Responses).xlsx
- GRC B.Com (H) E (Responses).xlsx
- GRC BBA 1 M1 (Responses).xlsx
- GRC BCA 1 E2 (Responses).xlsx
- GRC BBA 1 E1 (Responses).xlsx
- GRC BCA 1 M1 (Responses).xlsx
- GRC BCA 1 M2 (Responses).xlsx
- Updated list of Student representatives for GRC.pdf 319K
- Notice of Elected Students.pdf 264K
- Nominations for Student representation list.xlsx 10K
- Election results.pdf

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50001:2018 Certified, A Grade by GNCTD, A Grade by SFRC

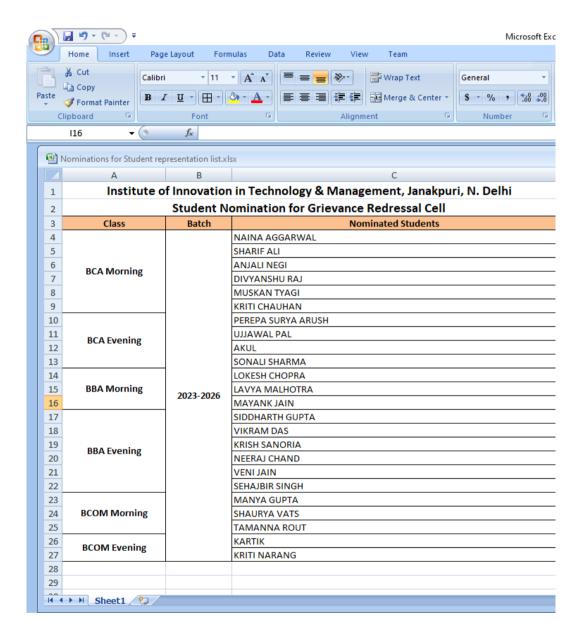
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2. Students list for Nomination



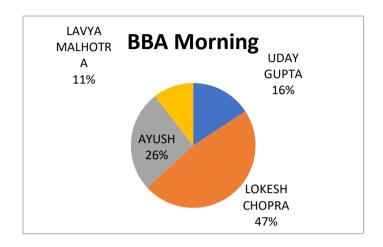
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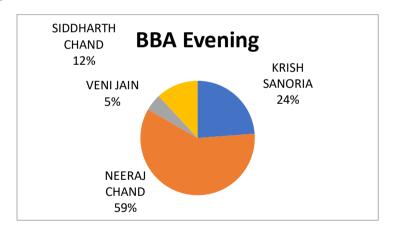


3. Summary of Polling Data

BBA M1



BBA Evening



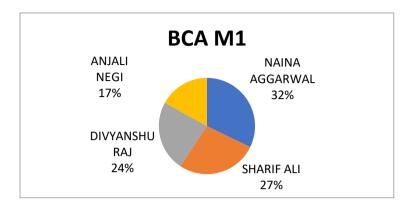
BCA M1

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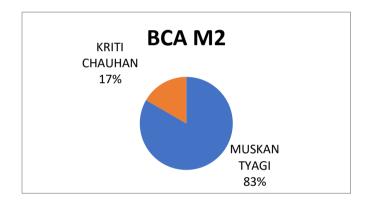
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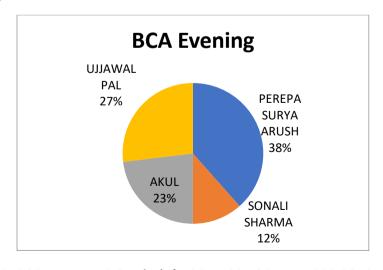
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BCA M2



BCA Evening

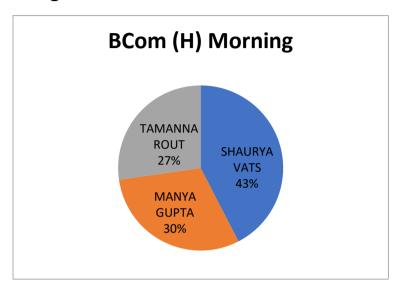


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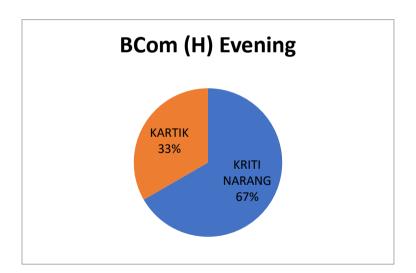
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BCom(H) Morning



BCom(H) Evening



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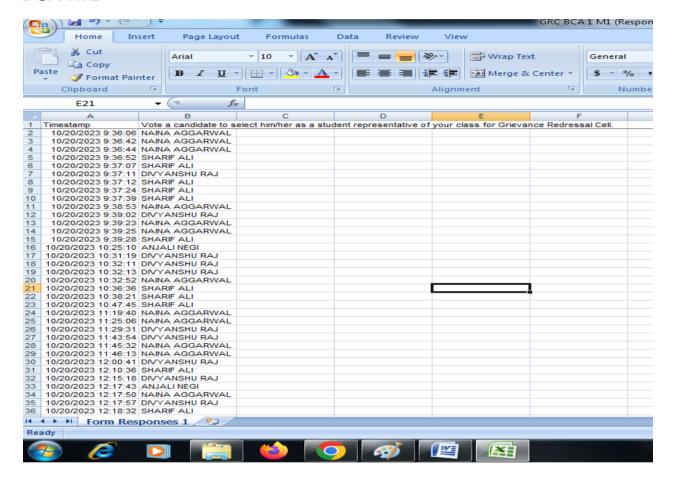
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4. Online Polling Data

BCA M1



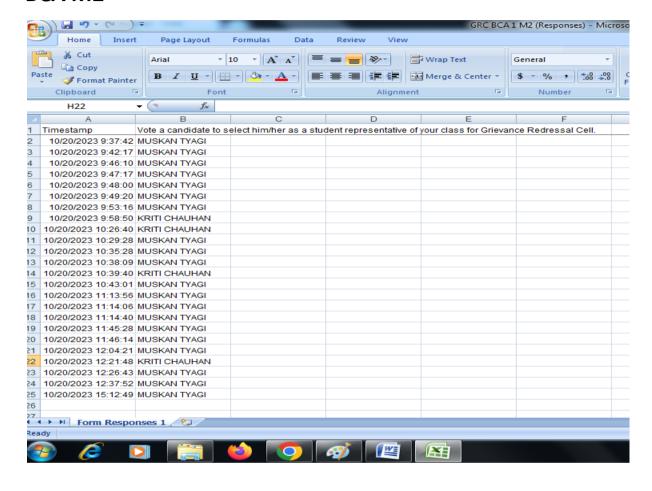
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BCA M2



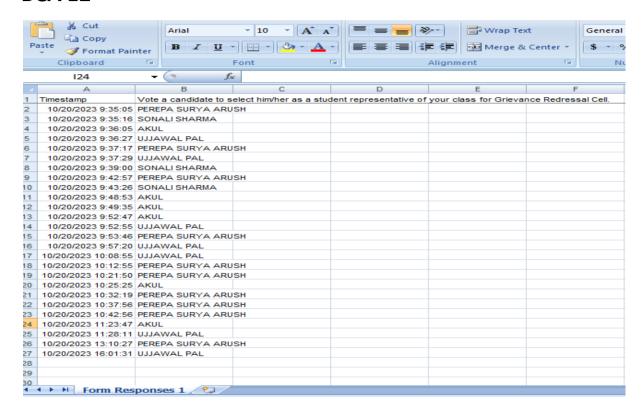
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D-27/28, Institutional Area, Janakpuri, New Delhi-110058

BCA E2



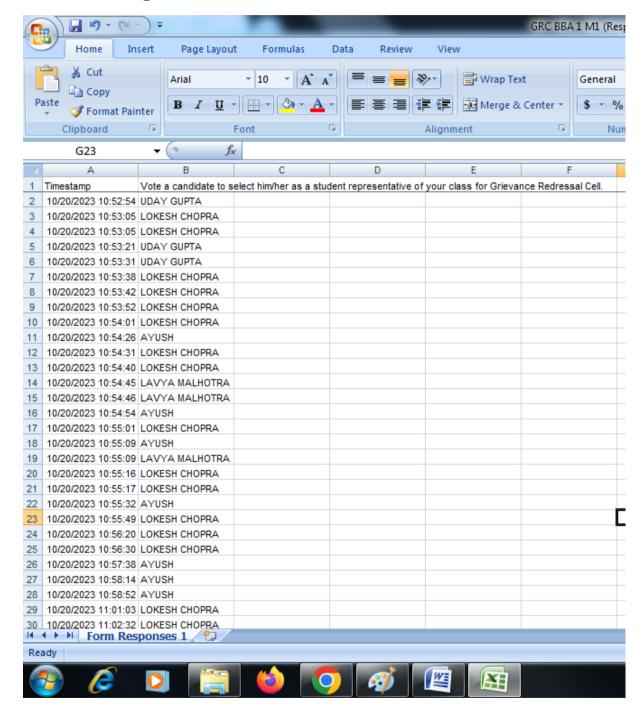
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BBA Morning

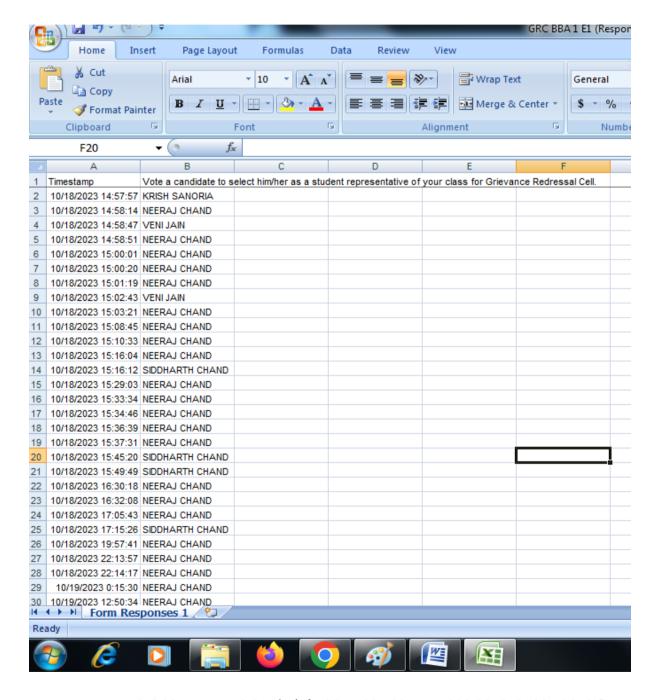


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BBA Evening



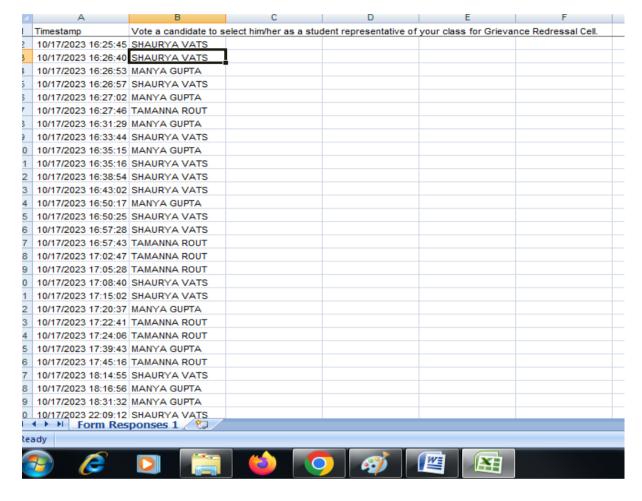
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B.Com (H) Morning



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B.Com (H) Evening

4	Α	В	С	D	E	F
1	Timestamp	Vote a candidate to se	elect him/her as a stud	dent representative of	your class for Grievan	ce Redressal Cell.
2	10/20/2023 11:18:36	KRITI NARANG				
3	10/20/2023 11:18:50	KARTIK				
4	10/20/2023 11:18:55	KARTIK				
5	10/20/2023 11:18:59	KARTIK				
6	10/20/2023 11:19:04	KARTIK				
7	10/20/2023 11:19:25	KRITI NARANG				
8	10/20/2023 11:19:46	KRITI NARANG				
9	10/20/2023 11:21:28	KRITI NARANG				
10	10/20/2023 11:21:33	KRITI NARANG				
11	10/20/2023 11:21:39	KRITI NARANG				
12	10/20/2023 11:21:53	KRITI NARANG				
13	10/20/2023 11:23:29	KRITI NARANG				
14	10/20/2023 11:26:47	KRITI NARANG				
15	10/20/2023 11:26:47	KARTIK				
16	10/20/2023 11:26:57	KRITI NARANG				
17	10/20/2023 11:31:29	KARTIK				
18	10/20/2023 11:34:18	KRITI NARANG				
19	10/20/2023 11:36:41	KRITI NARANG				
20	10/20/2023 11:39:53	KRITI NARANG				
21	10/20/2023 11:43:51	KRITI NARANG				
22	10/20/2023 11:51:29	KARTIK				
23	10/20/2023 11:57:02	KRITI NARANG				
24	10/20/2023 13:14:01	KARTIK				
25	10/20/2023 13:30:15	KRITI NARANG				

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5. Elected students list of First year

Ref No:- 11TM(JP)-1PU/Notice/2023/1576 Date: 27/10/2023

NOTICE NO.:1576

Elected Student Representatives from First year BCA/BBA/BCom (H.) for Grievance Redressal Committee (GRC)

The Grievance Redressal Committee organized online voting to elect the student representatives from BCA/BBA/Com (H) first year after getting the interested students names forwarded by their respective mentors for the academic session 2023-24.

WhatsApp Image 2023-10-30 at 2.47.08 PM.jpeg

S.No.	Name	Class	Year	Contact No.
1	Naina Aggarwal	BCA	1	08076850511
2	Muskan Tyagi	BCA	I,	07827534880
3	Perepa Surya Ayush	BCA	1.	08860166456
4	Lokesh Chopra	BBA	1	09971975761
5	Mayank Jain	BBA	I	09968618709
6	Neeraj Chand	BBA	1	09310253363
7	Sehajbir Singh	BBA	1	08368791081
8	Shaurya Vats	B.Com(H)	110	07703948728
9	Kriti Narang	B.Com(H)	1	07703940169

Dr. Narinder Kaur Seera

Greetzer Dr. Geetali Banerji Chairperson, GRC

Prof. (Dr.) MpYika Bulshreshtha

Director

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5.30



6. Complete list of Student Representative

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Ref No:- HTM(JP)-IPU/Notice/2023/1578

Date: 30-10-2023

Notice No:1578

Student Representatives for Grievance Redressal Committee

The following is the updated list of student representatives for 'Grievance Redressal'
Committee IINTM' to address the grievances of students for the Academic session 2023-24

S.No.	Name	Class	Year	Contact No.
1	Naina Aggarwal	BCA	1	8076850511
2	Muskan Iyagi	BCA	1	7827534880
3	Perepa Surya Ayush	BCA	T	8860166456
4	Nitin Bhandari	BCA	11	9311636063
5	Dilmeet Singh	BCA	11	9354926603
6	Harsh	BCA	11	7414806604
7	Vidhi Cioyal	BCA	111	8860271337
8	Nohar Ladla	BCA	111	9990828225
9	Robii Kumar	Notice No 1578.jpeg	11.	8527800119
10	Bhuyan Arora	B.COM(H)	113	39910511190
11	Krati Arora	B.COM(H)	111	6394172820
12	Shaurya Vats	B.COM(H)	1	7703948728
13	Kriti Narang	B.COM(H)	1	7703940169
14	Lokesh Chopra	BBA	1	9971975761
15	Mayank Jain	BBA	1	9968618709
16	Neeraj Chand	BBA	1	9310253363
17	Schaibir Singh	BBA	1	8368791081
18	Deepak Sangtani	BBA	11	9971583602
19	Jaanyi Khetwani	BBA	11	9289255255
20	Ishita Aggarwal	BBA	11	9999204378
21	Ishu Mehta	BBA	111	9873212249
22	Riva Sam	BBA	0.1	7015403284

Prof. (Dr.) Geetali Banerji Chairperson, GRC

Dr. Narinder Kaur Seera Convenor, GRC

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5 (C)

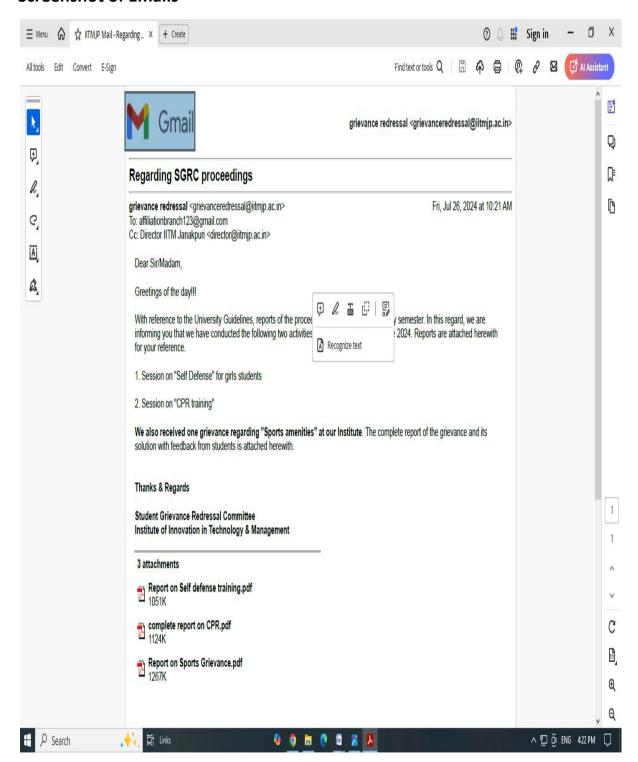
Whether meticulous and verifiable documentations of the proceedings of Students' Grievance Redressal Committee is maintained.

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Screenshot of Emails



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grievance redressal <grievanceredressal@iitmjp.ac.in>

Regarding reporting of Student Grievance Redressal committee proceedings

grievance redressal <grievanceredressal@iitmjp.ac.in>

Mon, Jan 8, 2024 at 12:39 PM

To: affiliationbranch123@gmail.com Cc: Director IITM Janakpuri <director@iitmip.ac.in>

Dear Sir/Madam,

Greetings of the day!!!

With reference to the University Guidelines, reports of the proceedings of SGRC are sent every semester. In this regard, we are informing you that we have conducted the following three activities during the period August - December 2023. Reports are attached herewith for your reference.

- 1. Awareness Session on "Save Women from Silent Killers"
- Session on "Mindfulness"
- Session on "Mental Health Awareness"

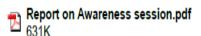
We also conducted elections for Student Representatives for the first year students of BBA, BCA and BCom (H). The complete report on elections along with Updated list of Student Representatives and necessary attachments has been sent previously on Nov 1, 2023.

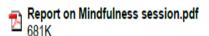
We have not received any grievance from the students during Aug - Dec 2023.

Thanks & Regards

Student Grievance Redressal Committee Institute of Innovation in Technology & Management

3 attachments





Report on Mental Health session.pdf 655K



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Grievance Redressal Committee Minutes of Meeting

The meeting was being called by Chairperson Prof. (Dr.) Geetali Banerji on 07/10/2023 in Room number 211 in the context of planning yearly activities under the aegis of SGRC for students. Following designated persons were present in the meeting-

1.	Prof.(Dr.) Geetali Banerji	Chairperson
2.	Dr. Narinder Kaur	Convener
3.	Dr. Shefali Khurana	Member
4.	Dr. Renu Sharma	Member
5.	Dr. Mohita Mathur	Member

Following decisions have been taken in the meeting.

Agenda 01	To Organize one day session on wellness of Women		
Decision Taken	To organize one day awareness session on the wellness		
	of women on the topic "Save Women from Silent		
	Killers", a session on "Mindfulness", a workshop on		
	"CPR training" in coordination with Manipal Hospital,		
	Dwarka and a Self defense workshop by Delhi Police.		

Convener, SGRC

Chairperson, SGRC

Leetali

Director, IINTM

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Minutes of Meeting of Grievance Redressal Committee held on

21st Nov, 2023 in Seminar Hall

The meeting was being called by Chairperson Prof. (Dr.) Geetali Banerji to formally introduce the newly elected student representatives from batch 2023-26 about the Grievance Redressal Cell. Following designated persons were present in the meeting-

1. Prof.(Dr.) Geetali Banerji	Chairperson
2. Dr. Narinder Kaur	Convener
3. Mr. Dilmeet Singh	Student Representative
4. Mr. Harsh	Student Representative
5. Mr. Lokesh Chopra	Student Representative
6. Ms. Kirti Narang	Student Representative
7. Mr. Mayank Jain	Student Representative
8. Ms. Naina Aggarwal	Student Representative
9. Mr. Neeraj Chand	Student Representative

Points taken up in the meeting:

- Student Representatives were introduced with the objectives and functions of Grievances Redressal Cell in detail and the hierarchy which is followed up.
- Student Representatives were introduced with their roles and responsibilities and to whom they can reach in case of any issue. Different modes of communicating their grievances are also addressed.
- They were also sensitized about the availability of Psychologists available at the Institute and they can contact them on call or on given days and timings.
- They were also asked to visit Grievance Redressal Webpage at Institute's website for more details.

Convener, SGRC

Chairperson, SGRC

freetali.

Director, IINTM

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Grievance Letter

To, The Director IITM Janakpuri College

Subject: Grievances Regarding Lack of Sports Facilities, Equipment, and Funds

Dear Sir/Madam,

I hope this letter finds you in good health. I am writing to you today as a concerned student of IITM Janakpuri College, currently enrolled in the 3rd semester of the BBA program. I have had the honor of serving as the Sports co-Head of our institution, and I wish to draw your attention to some pressing issues that have been affecting not only my fellow athletes but also the overall reputation of our college.

Firstly, I would like to highlight my personal achievements in sports. I am proud to have won a gold and silver medal in the 10 km and 5 km categories, respectively, during the IPU Sports Meet. Furthermore. I have had the privilege of representing our university in various All India University competitions held in Bangalore. These achievements, I believe, reflect positively on our college and demonstrate the potential that our students possess.

However, despite our dedication and hard work, the lack of adequate sports facilities, equipment, and funding has been a significant hindrance to our progress. It is disheartening to note that our college lacks a proper sports ground, making it extremely challenging for athletes like us to practice and excel in our respective sports. Without the necessary infrastructure, our potential remains untapped.

Moreover, the college does not provide any compensation for the sports complex fees, which are essential for our training and participation in trials. This financial burden places undue stress on students, many of whom are already struggling to make ends meet. Access to proper funding is crucial for nurturing and supporting the talented athletes in our institution.

One of the most disconcerting issues is the absence of college-provided jerseys for our sports teams. Representing our college without proper uniforms not only affects our morale but also reflects poorly on our institution when we participate in various competitions. A unified and well-dressed team enhances our image and contributes positively to our reputation.

I urge you, madam, to consider these grievances seriously and take immediate action to address these pressing concerns. By investing in sports facilities, providing financial support for training and trials, and ensuring that our sports teams have proper uniforms, you will not only enhance the overall student experience but also elevate the reputation of our college.

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Prof. (Dr.) Morrison

Director

Institute of Innovation in Technolog

& Management law Dethi



182 A well-equipped and supportive sports environment will attract more talented athletes to our institution, further enriching our college's legacy. I believe that by rectifying these issues, you will not only empower the current students but also pave the way for future successes in the field of sports. I look forward to a positive response and the implementation of measures that will uplift the sporting spirit of our college. Thank you for your attention. Sincerely, Saurabh Arya Student, BBA Semester III. Sports Co-Head, IITM Janakpuri College

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Prof. (Dr.) Monika Kulshreshtha Director Institute of Innovation in Technolog & Management Technolog



GRIEVANCE RESOLUTION FEEDBACK



We, the members of sports team of IINTM hereby declare that we have received jerseys provided by the Institute. This facility helps us in representing ourselves as the recognized members of the sports team. We also state that our institute hosts annual sports day and provide us a good platform to showcase our talent in both indoor as well as outdoor games.

Yours sincerely, BBA EZ II Year BCA MR II Year

Date 20/5/2024

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Prof. (DI.) Director
Institute of Innovation in Technolog
& Management Saw Delhi



Grievances Redressal Cell

Report Date: 12th Feb. 2024

Type of Grievance	Requesting for Sports costumes / jerseys and lack of sports
	facilities
Complainant Details	Mr. Saurabh Arya, BBA, Batch 2022 -2025
Receiving date	30 th Jan 2024
Mode of filing complaint	Written application dropped at complain / suggestion box
Date & Time of the Meeting with	2 nd Feb, 2024 at 03:30 pm
SGRC members & Sports head	
Venue of the meeting	Meeting Room (Ground Floor)

A meeting of Grievances Rederessal committee was held on 2nd Feb 2024 to discuss the points mentioned in the application dropped at suggestion box by Mr. Saurabh Arya, and to plan course of action. The main points addressed in the application were lack of sports facility and college provided jerseys for the sports team. In discussion with Sports head, Ms. Sapna Kataria, Assistant Professor (Dept of Mgmt.), it was concluded that:

- A well equipped and supportive environment attracts more talented students to the sports team and hence for indoor games our institute already has many indoor games facilities like carom boards, chess and table tennis court. The students can enjoy these games in their free time. For outdoor games, the institute organizes sports day in the month of February in the sports complex. This year also, we organized sports day in our institute as well as in Dwarka Sports complex on 8th and 9th Feb 2024.

 [For reference, the images are attached with the report]
- It was also discussed that of course a unified and well-dressed sports team enhances the image and reputation of the institute and increase the morale of the participants. Hence, a sanction order got approved by the management of the institute to provide jerseys to the sports team in the upcoming events.

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[For reference, a copy of sanction order is also attached with this report]



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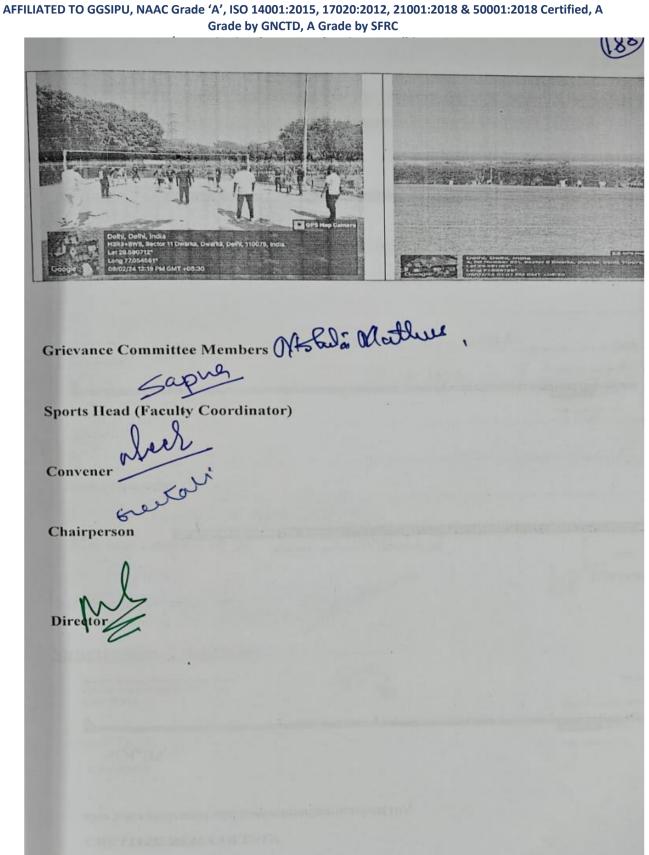
Prof. (Dr.) Monika Kulshreshtha Director Institute of Innovation in Technology & Managemoni Technology







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& Management Service Services



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INSTITUTE OF INNOVATION IN TECHNOLOGY & MANAGEMENT D-27&28, Institutional Area, Janakpuri, New Delhi-110058	
+4	u
Date: 5 th Feb.	2
Sanction Order	
You are requested to kindly accord Sanction for the following:-	
50 sports Jerseys @ 7 4001- each	
50 sports Jerseys @ 7 400/- each 50 x 400 = 7 20,000/-	•
30 * 400 - \$ 20,000/-	•••
Submitted by- Dr. Narinder Kaur Jeels Convener, 19RC.	
Convener, EGRC.	
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sports-Faculty coordinator Division	
Sanction by Chairman	
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Prof. (Dr.) Monika Kulshreshtha Director Institute of Innovation in Technolog & Management Saw Delhi



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OSHIA INTERNATIONAL

oshiainternational@gmail.com | 9310376757

March 27,2024

IITM Janakpuri

D 15 syndicate enclave Dabri mor New Delhi 110045

Subject: Jersey

We are delighted to confirm your recent order with Oshia International. Thank you for choosing us for your jersey needs. Please find the details of your order below:

1.Product: Jerseys 2.Quantity: 30

3. Unit Price: 450 rupees 4. Total Price: 13500 rupees

Total Amount Due: 13500rupees

If you have any questions or require further clarification, please feel free to reach out to us at oshiainternational@gmail.com or, 9310376757.

Thank you for your time and consideration.

Best Regards,

Rishi Gupta

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	INSTITUTE OF INNOVATION IN TECHNOLOGY & MANAGEMENT	
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right.	Nurturing Excellence E-mail: director@intmip.ac.in Website: www.iitmip.ac.in	
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6	Ref No:- HTM(JP)-IPU/Notice/2023/1569 Date: 17-10-2023	
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•	AWARENESS SESSION ON "SAVE WOMEN FROM SILENT KILLERS"	
0	AWARENESS SESSION ON SAVE WOMEN	
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.0	This is to inform that an awareness session on "Save Women from Silent Killers"	
0000	will be organized by Om Health Care on 19th Oct. 2023 at 12:30 pm in the Seminar	
0	Hall.	
6		-
	All the female faculties and female students of BBA, BCA and B.Com (H) second	22
	year of both Morning and Evening shifts are informed to attend the session.	
0		Section 1
0	Dr. Narinder Kaur	
0000000	Event In-charge	
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	1 King	
0	Prof. (Dr.) Monika Kulshreshtha	*
0	Director	
0		
-	CC: 1. Students Notice Board 2. Institute's Website	
0	3. Notice File.	4 1
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Report of "Save Women from Silent Killers"

Notice No.: 1569

Date: 19th October 2023

Timings: 12:30PM -1:30PM

Venue: Seminar Hall, IINTM

Target Audience: BCA, BCOM & BBA Second year female students & female Faculties Resource Person: Ms. Sunita Sharma, Health Consultant, Biotic Group Tiens International

Faculty Coordinators: Dr. Narinder Kaur

Awareness Session
Save Women from Silent Killers
19 th October, 2023

An awareness session on "Save Women from Silent Killers" was organized by Institute of Innovation in Technology and Management dated 19th October 2023, in coordination with a team of Biotic group Tiens International that works in association with WHO & UNO. Session began with the formal introduction given by Ms. Yashika Verma, Assistant Professor, IINTM, where she addressed the students & faculties on the purpose and significance of conducting this session.

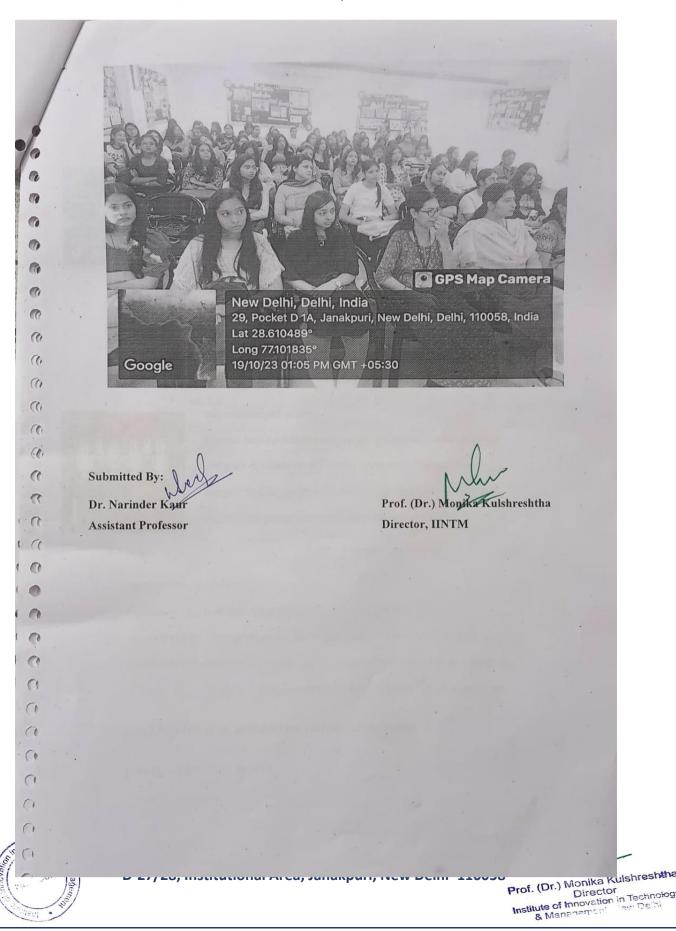
Beginning with the basic prospect of health and personal hygiene, 'Ms Sunita sensitized the audience with the changes that occur in female's body during menstrual cycle like body ache, mood swings, feeling low etc. Elucidating the topic she addressed the associated problems that may affect womens' health such as cysts, infections, cancers or tumors etc. The interactive session with the students and faculties added to their understanding of the importance of keeping personal hygiene and sanitation and how to avoid problems that may occur at the later stages of life.

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Attendance Sheet

BCA/BBA/B.com(H) Second Year

Date: 19th October 2023

Awareness Session on

"Save Women from Silent Killers"

S. No.	Name	Class with section	Signature
1	Reet Nandal	BCA M2	Rest
2	Shruti	BCA M2	Lundi
3	Sneha	BCA M2	June
4	Rive Sockders	BCA M2	(p8)
5	Riya Soivastava Vaishnavi	BON M2	Rise
6	Vaishnavi	BCA M2	Variable
7	Szighti	BCA M2	gasha
8	Jasmine	BCA M2	Janin
9	Sonan	BCA M2	Joan
10	Prithibe	BCA M2	PrittL
11	Sonali	BCA MI	file
12	Navya Shefali Khushi	BCAMI	my
13	Shefali	BBA E3	Both
14	Khushi	BBA B3	Khirh
15	Anwesha	BBA 23	Anvella
16	khita	BBA E3	kehita
17	liya. Ishita	BBA E3	Ruje.
18	Ishita	BBA MI	1
19	Shivangi	BBA MI	shiransi.
20	Shivangi Namye	BBA MI	Namye
21	unang	BBAMI	Umang
22	Kagliush Gupta	BBA MI	Kashish
23	Avani	BBA ML	Mu
24	Aastha	BBA MI	daythi
25	Anjli	BBA MI	(But
26	Kanan	6CA B2	Kanan
27	Bhoomi	BCA EZ	Cham

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S. No.	Name	Class with section	Signature
28	Kurila Kymari	BCA EL	Journi la
29	Kamna	BCA E1	Kanh
30	Dimple	BLAEL	On pla
31	Akshita Ahija	BCAEL	Aug
32	Havehita Lakhaspa	BBA (M2)	Barshita
33	Lamiyah Keriplani	BBA (MZ)	land
34	Mansi	BBA (M2)	Now
35	Nikita	BCA E2	mente
36	Payal	BCA P2	layed
37	Akarshe	BCAE2	(Asanshis
38	Mehak Batra	B. CO W H)	Arl
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Date: 16/11/2023 Ref No:- IITM(JP)-IPU/Notice/2023/1595

Notice No:1595

This is to inform all the students of BCA, BBA and BCOM that the Institute is organizing a session on "Mindfulness" under the aegis of "Student's Grievance Redressal Committee". The session details are as follows:

Speaker : Dr. Malvika Srivastava, Psychologist

Date : November 22, 2023

Time : 12:30PM - 1:30PM

: Seminar Hall Venue

Prof. (Dr.) Geetali Banerji

Chairperson, SGRC

Erectali.

Prof. (Dr.) Monika Kulshreshtha

Director

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Prof. (Dr.) Monika Kulshreshth Institute of Innovation in Technolog

& Management law Delhi Director





VENUE SEMINAR HALL

TIME 12:30 - 1:30PM

SPEAKER DR. MALVIKA SRIVASTAVA (PSYCHOLOGIST)

DATE - 22nd NOVEMBER, 2023





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Report of the session on "Mindfulness"

Notice No.: 1595

Date: 22nd November 2023 Timings: 12:30PM -1:30PM Venue: Seminar Hall, HNTM

Target Audience: BCA, BCOM & BBA first year students

Resource Person: Dr. Malvika Srivastava Faculty Coordinators: Dr. Narinder Kaur

Name of the Activity	Guest Lecture
Theme of the Activity	Mindfulness
Activity Date	22 nd November 2023

An awareness session on "Mindfulness" was organized by Institute of Innovation in Technology and Management under the aegis of Student Grievance Redressal Cell (SGRC) dated 22nd November 2023. Session began with the formal introduction given by Dr. Narinder Kaur, Convener, SGRC where she addressed the students on the purpose and significance of conducting this session and briefly discussing the objectives of Grievance Redressal Cell.

Beginning with the session Dr. Malvika explained the detailed meaning of Mindfulness to the students with actually how does it feel. Elucidating the topic she addressed various challenges and FAQs on Mindfulness as it is somehow discussed with meditation. The interactive session with the students added to their understanding of the importance of mindfulness and reactivity with the latest research findings on the social, behavioral and cognitive aspects of students.

Dr. Malvika concluded the session by emphasizing that everyone should practice mindfulness for being mindful and welcome all the energies one is receiving from the universe, without being judgemental. At the end, she answered the queries raised by the audience. Dr. Narinder Kaur

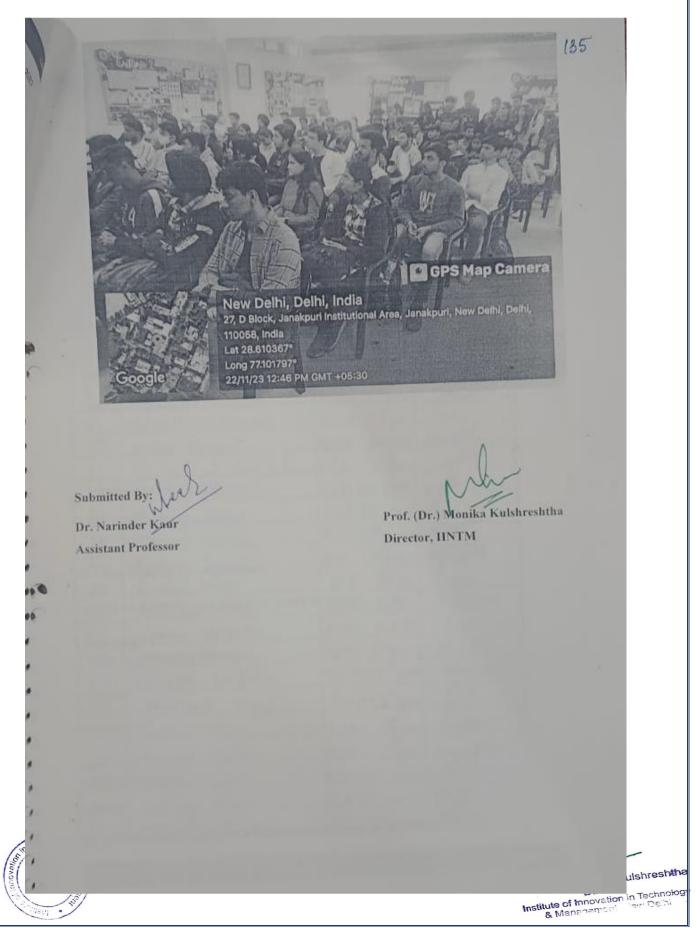
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VISITE











S. No.	Name	Class	Signature	
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6.	Khilo Sharma	BCA-1 Year	Kelyhima	
7	Megha Chakraborty	BCA-1st year	Degty	
8	Marine Jain	BCA - 1st year	Ditest Ditest	
9	Nitesh Hadani	BCA-1st year	Nitean	
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	44	Manish Nainwal	BCA Ist	(Nu-
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65)	Ashish Luttra	BCA Ist	B-
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(F)	Muskan Thata	BCA I*	Husban Thopa
68)	shivam Vij	BCA Ist	Shiramy
69)	ARYAN VERMA	BCA 15+	Menal
70	SHIVANI TIWARI	BCA 15+	Rohit
71	Robit Dahiya	BCA 1st	Vary Ro
72	Vanshika	BCA 15+	Kriti
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emen,			Prof. (Dr.) Director Institute of Innovation & Management





INSTITUTE OF INNOVATION IN TECHNOLOGY & MANAGEMENT

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Tel: 011-28520890, 28520894, Fax:011-28520239

E-mail: director@iitmjp.ac.in Website: www.iitmjp.ac.in

Date: 16/11/2023

Ref No:- IITM(JP)-IPU/Notice/2023/1596

Notice No:1596

This is to inform all the students of BCA, BBA and BCOM that the Institute is organizing a session on "Mental Health Awareness" under the aegis of "Student's Grievance Redressal Committee". The session details are as follows:

Speaker : Dr. Renu Bhatia, Clinical Psychologist

Date : December 5, 2023

Time : 12:30PM - 1:30PM

Venue : Seminar Hall

breetali.

Prof. (Dr.) Geetali Banerji Chairperson, SGRC

Prof. (Dr.) Monika Kulshreshtha Director







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Report of "Seminar on Mental Health Awareness"

Notice No.: 1596

Date: 5th December 2023

Timings: 12:30 PM -1:30 PM

Venue: Seminar Hall

Target Audience: BCA & BBA First year students (Batch 2023-26)

Resource Person: Dr. Renu Bhatia, Clinical Psychologist

Faculty Coordinators: Dr. Geetali Banerji and Dr. Narinder Kaur

Name of the Activity	Seminar
Theme of the Activity	Mental Health Awareness
Activity Date	5th December, 2023

A Seminar on "Mental Health Awareness" was organized by Institute of Innovation in Technology and Management dated 5th Dec. 2023 under the aegis of Grievances Redressal Cell. Seminar began with the welcome speech given by Dr. Narinder Kaur, Convener-GRC, where she addressed the students on the significance and importance of arranging such guest lectures.

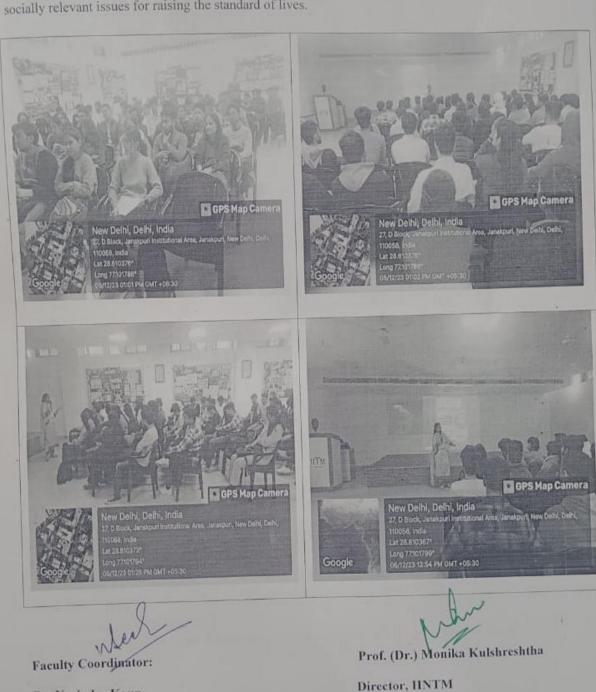
Dr. Renu Bhatia has vast experience in Psychotherapy. Elucidating the topic of *Mental Health and Awareness*, she addressed the students and the staff. Beginning with the basic prospect of health and the factors it is based on, she covered concerning and important topics like anxiety, depression and some commonly spread myths in detail. She interacted with the students and covered the factors that contribute to suicides and rising cases of adverse conditions in all age groups. The list includes things like financial stress, body image challenges, academic pressure, and sexual identity questions. Further, she imbued the audience with measures to prevent suicides such as providing support services, reducing access to means of self-harm, talk therapies and enhancing coping strategies of people having suicidal tendencies. The interactive meeting with the students added to their understanding of the many facets of cognitive behavior therapy and how it may be used in the real world.

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Dr. Renu Bhatia concluded the program by emphasizing that people should be more attentive towards mental health fitness in comparison to their physical health fitness. In the end, she answered the queries in detail raised by the audience. Dr. Narinder Kaur and Dr. Geetali Banerjee coordinated the entire event. The information imparted during the seminar served to be an eye-opener for the young students. The learning from the event would go a long way in tackling mental and emotional issues. In future, our institute will continue to take up such socially relevant issues for raising the standard of lives.



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Dr. Narinder Kaur



Attendance sheet 5th Dec 2023.

S. No.	Name of the Student	Signature
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2.	Nikita Bisht	Nakita
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27.	Kuitika Dixit	Aug.
28.	Jaskinat Singh	AT.

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57	Vedant Mazumdar (BBA)E3	Vedade.	



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Tel: 011-28520890, 28520894, Fax:011-28520239

E-mail: director@iitmjp.ac.m Website: www.iitmjp.ac.in

Ref No:- IITM(JP)-IPU/Notice/2024/1616

Date: 22/01/2024

Notice No:1616

TRAINING SESSION ON "SELF DEFENSE"

This is to inform that a training session on "Self Defense" will be organized under the aegis of Students' Grievance Redressal Cell (SGRC), IINTM in association with Delhi Police – Self Defense Branch on 29th Jan. 2024, Monday from 11 am onwards in the Seminar Hall.

All the female students of BBA, BCA and B.Com (H) of both Morning and Evening shifts are informed to attend the training session.

Dr. Narinder Kaur

Event In-charge

Prof. (Dr.) Menika Kulshreshtha

Director

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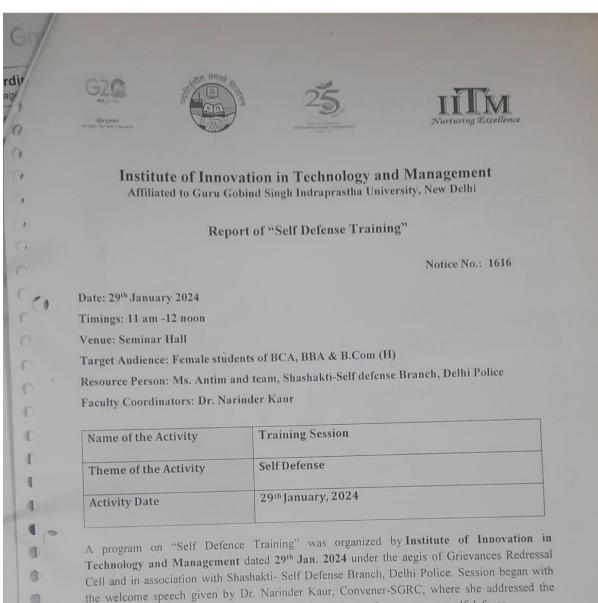
Prof. (Dr.) Monika Kulshreshtha Director Institute of Innovation in Technolog & Management Technolog

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the welcome speech given by Dr. Narinder Kaur, Convener-SGRC, where she addressed the students on the significance and importance of arranging such programs on self defense.

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The head trainer from Shashakti- Self Defense Branch, spoke largely on the kind of violence's that is committed against women. She narrated some incidents related to Domestic Violence, Cruelty by husband & in-laws, Sexual Harassment in public, private, or the workplace, Stalking, Obscene Calls that comes to Delhi Police for assistance. She pointed out why it is necessary to attend and train oneself with this kind of workshop and training programs on self defense. She said that having knowledge about self defense techniques not only help defend but also it builds confidence in oneself. She gave advices and tips to our girl students on how to avoid situations and circumstances that may lead to unwanted/untoward incident.

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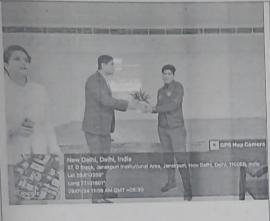
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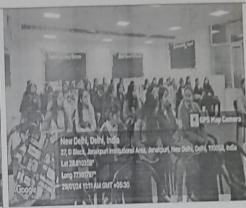
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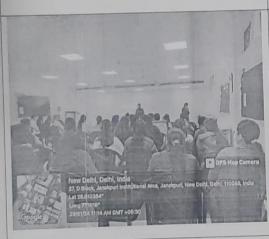
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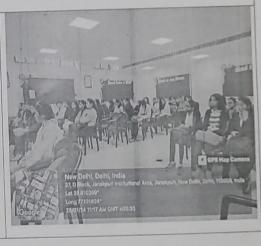


The demonstration of the self-defense techniques were also shown in front of the students by the trainers from the Delhi Police and also they have discussed what are the police helpline numbers available for girls. The trainer also sensitized the girls on Himmat Plus App available on PlayStore which provides on the way assistance to women in case of emergency and unfavorable circumstances. The course helped the girls to build up stamina and taught them to speak up and express themselves whenever they felt the need for it.









Faculty Coordinator:

Dr. Narinder Kaur

Prof. (Dr.) Monika Kulshreshtha

Director, HNTM

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Director

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INSTITUTE OF INNOVATION IN TECHNOLOGY & MANAGEMENT

Program Name: SELF DEFENCE TRAINING

Date& Time: 29 | 1 | 2024

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36	Gitika Mehta	BCA	3rd year/E	Gifika
37	Anshi Ka Jain	BCA	3rd year/E2 2nd year E	Anshika
38	Sneha Wadhwa	BCom		Sneha
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Ref No:- IITM(JP)-IPU/Notice/2024/1643

Date: 07/02/2024

Notice No: 1643

CPR (Cardio Pulmonary Resuscitation)

This is to inform that an awareness session on "CPR (CardioPulmonary Resuscitation)" will be organized under the aegis of Students' Grievance Redressal Cell (SGRC) of the Institute, in association with Manipal Hospital on 12th Feb. 2024, Monday from 11 am to 12 noon in the Seminar Hall.

All the 2nd year students of BBA, BCA and B.Com (H) are informed to attend the session.

Dr. Narinder Kaur

Event In-charge

Prof. (Dr.) Monika Kulshreshtha

Director

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Report of "CPR Training"

Notice No.: 1643

Date: 12th February 2024 Timings: 2 pm - 3 pm Venue: Seminar Hall

Target Audience: Students of BBA 2nd Year

Resource Person: Mr. Siddharth

Faculty Coordinators: Dr. Narinder Kaur

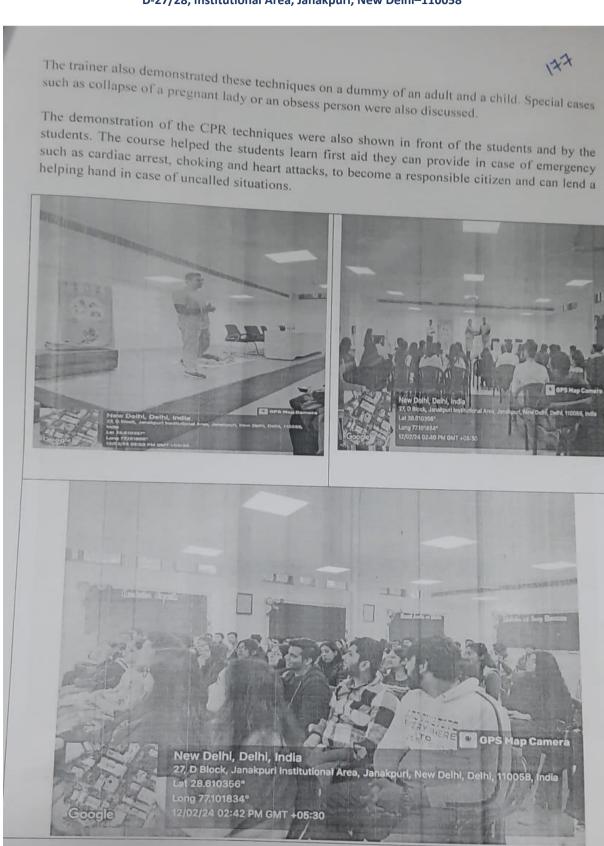
Name of the Activity	Training Session	
Theme of the Activity	CPR - Life Saving Skill	
Activity Date	12 th February, 2024	

A program on "Cardiopulmonary Resuscitation Training" was organized by Institute of Innovation in Technology and Management dated 12th Feb. 2024 under the aegis of Grievances Redressal Cell and in association with Manipal Hospital, Dwarka, New Delhi. Session began with the welcome speech given by Dr. Narinder Kaur, Convener-SGRC, where she addressed the students on the significance and importance of arranging such programs based on life saving skill activities.

The trainer informed the students about conventional CPR using chest compressions and mouth-to-mouth breathing at a ratio of 30:2 compressions-to-breaths. The students came to know about what essential steps they can take in case a person collapses and by the time ambulance reaches the necessary first-aid to be given. High-quality CPR should be performed by anyone - including bystanders. There are five critical components - Minimize interruptions in chest compressions Provide compressions of adequate rate and depth, Avoid leaning on the victim between compressions, Ensure proper hand placement and Avoid excessive ventilation.

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Faculty Coordinator:

Dr. Narinder Kaur

Prof. (Dr.) Monika Kulshreshtha

Director, HNTM

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Program	Name: CPR TRAINING			
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Availability of Psychiatrist, Psychologist and professional students counselors.

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1. Clinical Psychologist - Appointment Letter

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Ref. No. IITM(JP)-IPU/Rec./2023/170

Date: 03.02.2023

Ms. Renu Bhatia C-7/172, Keshay Puram Delhi-110027 E-mail:drrenubhatia@gmail.com

Sub: Appointment letter for the post of Clinical Psychologist at HTM, Janakpuri-reg.

Dear Ms. Bhatia.

With reference to your letter and subsequent to our discussion, the management is pleased to offer you the position of Clinical Psychologist on the following terms and conditions;

- 1. You will be appointed on contract basis initially for two days per week during teaching days of Academic Session 2022-23 and subject to your performance, aptitude and attitude, the term of contract may be extended further.
- You will be paid @ 2500/- (Rs.2000/- per visit plus Rs.500/- conveyance) per hour for providing your professional services as Clinical Psychologist to students and faculty/ staff members of the Institute of Innovation in Technology & Management as per time table.
- 3. You are required to perform the duties related to your field for the benefit of students, faculty and staff members.
- 4. You will maintain absolute confidentiality in respect of students' interaction and follow ethics of clinical psychology
- You will maintain record registers of the cases.
- 6. You will be liable and responsible for taking care of the clinical psychology of the students You are hereby advised to report to the Director of Institute for your day-to-day activities.
- Your appointment is subject to approval by the Governing Body of Institute of Innovation in Technology & Management, Janakpuri, New Delhi.
- 9. In case you wish to quit the responsibility of post accepted by you, you will have to give advance intimation of at least 15 days and vice versa by Institute.
- 10. You appointment can be terminated by giving 15 days notice to you.
- 11. You are required to submit the photocopies of your documents related to qualifications, experience, Aadhar, PAN Card etc.

If the above clauses are accepted to you, please join your duties immediately.

Yours sincerely

Prof.(Dr) Monika Kulshreshtha Director

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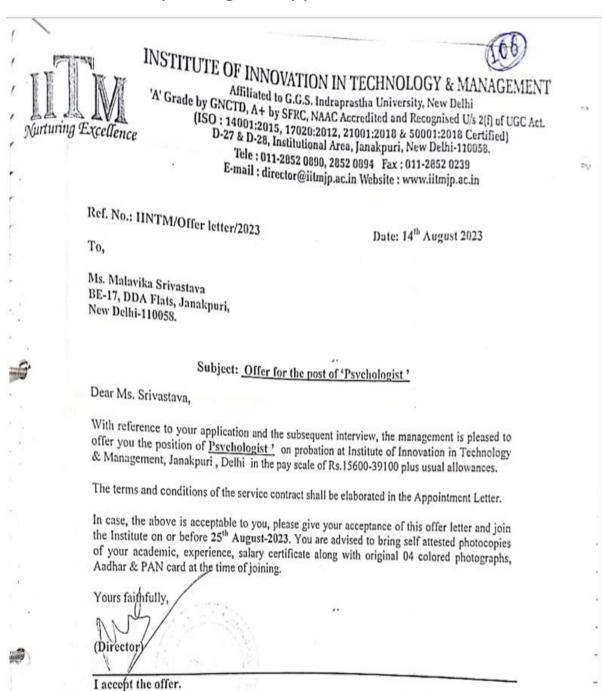
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Prof. (Dr.) Monika Kulshreshtha Institute of Innovation in Technology



Psychologist - Appointment Letter



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Signature:

D-27/28, Institutional Area, Janakpuri, New Delhi-110058

Prof. (Dr.) Monika Kulshreshtha Director Institute of Innovation in Technology



2. Website Page

(Psychologist and Clinical Psychologist)

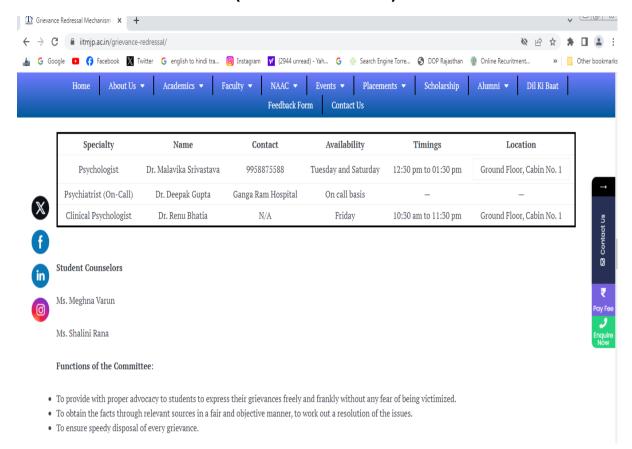


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(Student Counselors)



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Whether the institute has published/notified prominently the details of SGRC on website and admission prospectus

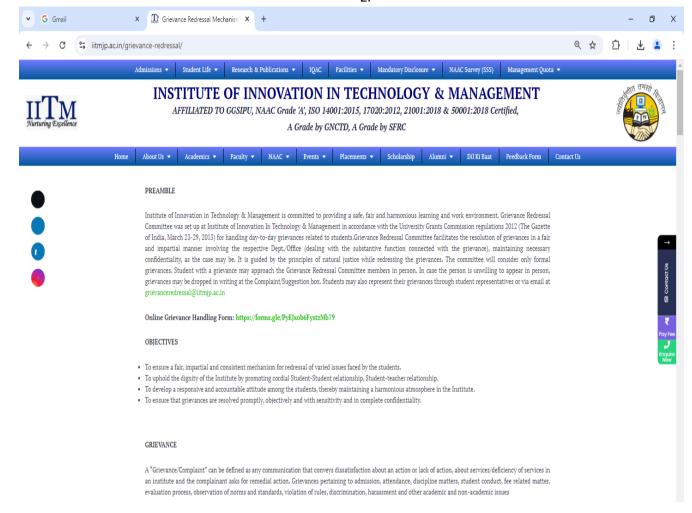
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1. SGRC Webpage

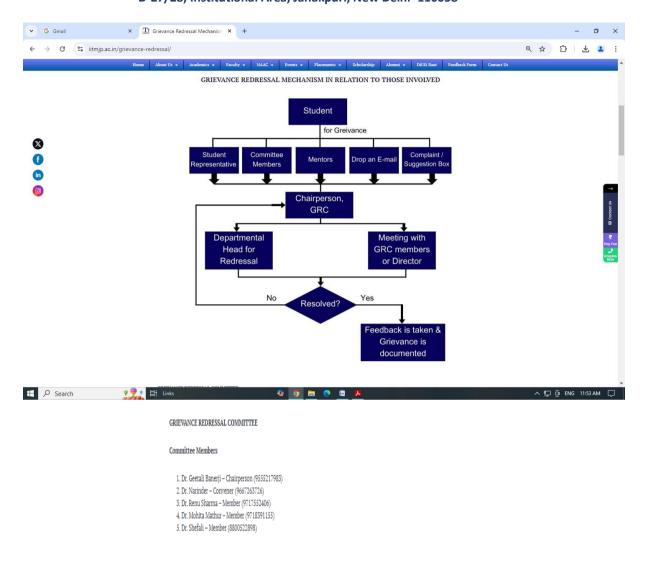
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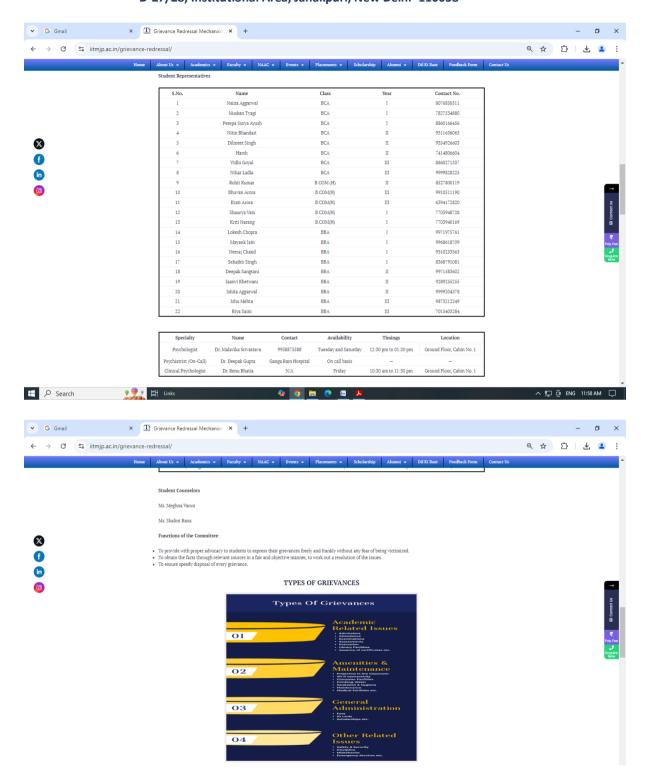




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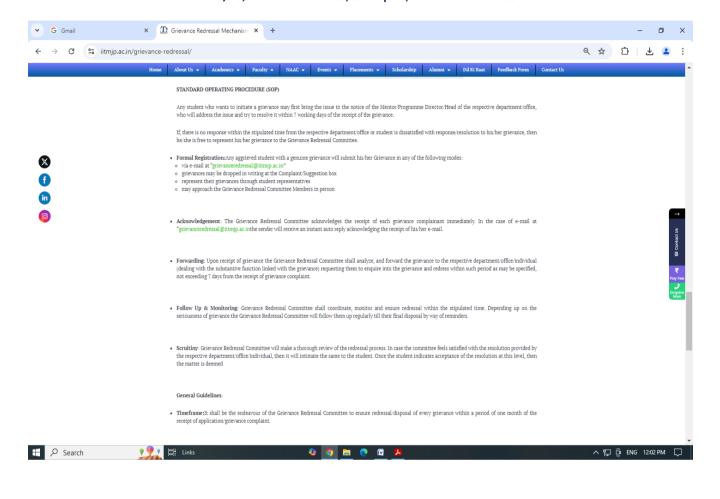




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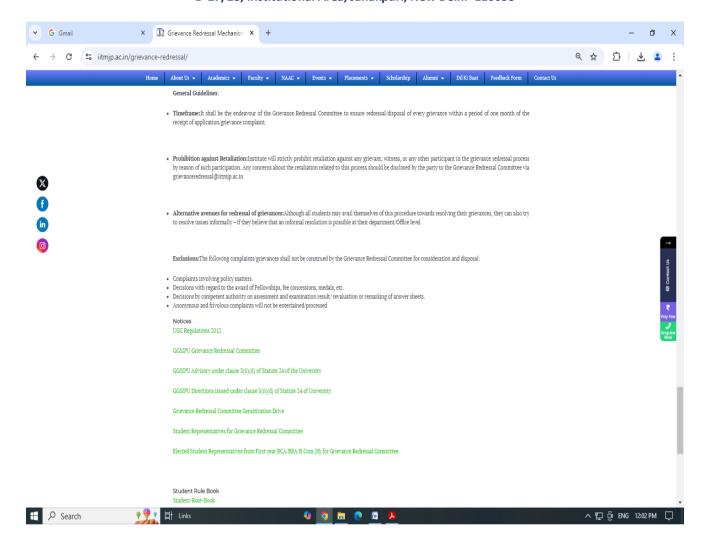




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2. Student Handbook Screen shot

Grievance Redressal Committee

The grievance redressal committee functions as an official body of college that is responsible for promoting a positive and harmonious environment within the college, as it allows individuals to voice their concerns and seek resolution in a structured manner. The committee ensures that all grievances are treated with utmost fairness and impartiality. The organization ensures that the decisions and recommendations of the grievance redressal committee are followed and implemented.

Chairperson - Dr. Geetali Banerjee

Convener - Dr. Narinder Kaur Seera

Members Student Coordinators

Dr. Mohita Mathur Ms. Vidhi (BCA)

Dr. Renu Sharma Ms. Krati (BCOM)

Mr. Ishu (BBA)

Anti-Ragging Committee

The primary purpose of the anti-ragging committee is to create a safe and inclusive environment for all students, ensuring that no individual is subjected to any form of physical or psychological harassment or humiliation. The committee works proactively to raise awareness about the consequences of ragging and promotes a culture of respect and kindness on campus. The committee monitors the implementation and effectiveness of anti-ragging measures, continuously reviewing and improving the anti-ragging policy. The committee organizes workshops, seminars, and campaigns to sensitize the college community about the negative consequences of ragging and the importance of a ragging-free campus.

Faculty Coordinators Student Coordinators

Dr. Mohita Mathur Mr. Md Farhan (B.COM)

Mr. Tapan Kumar Jha Mr. Anirudha(BBA)

Mr. Malkeet (BCA)

Internal Complaints Committee/POSH (Prevention of Sexual Harassment)

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3. Information displayed on various locations in the campus





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5 (F)

Whether students are satisfied with the effectiveness of the SGRC

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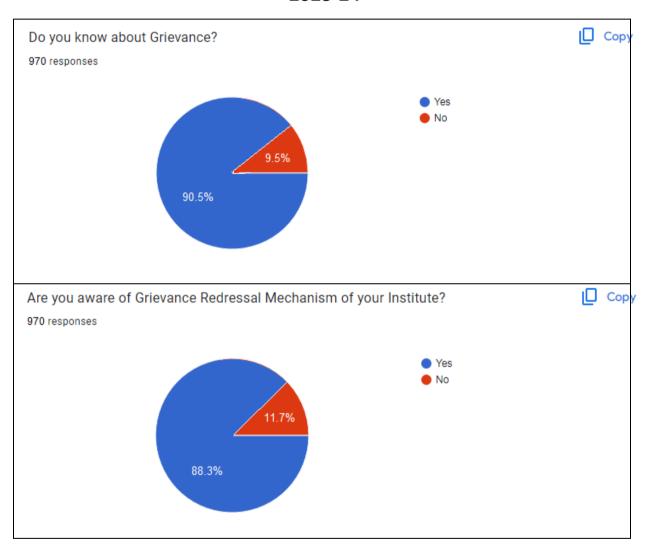
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Feedback Summary

FEEDBACK ANAYSIS

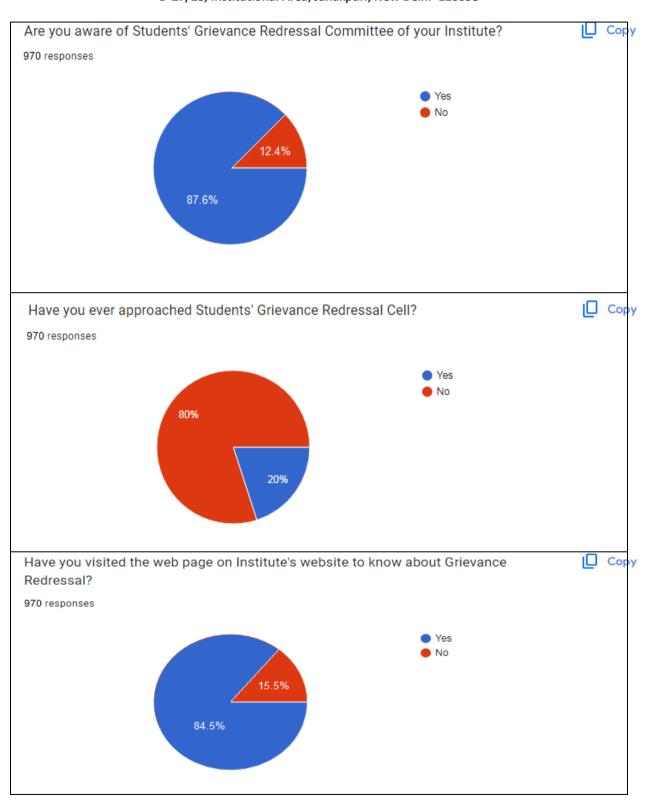
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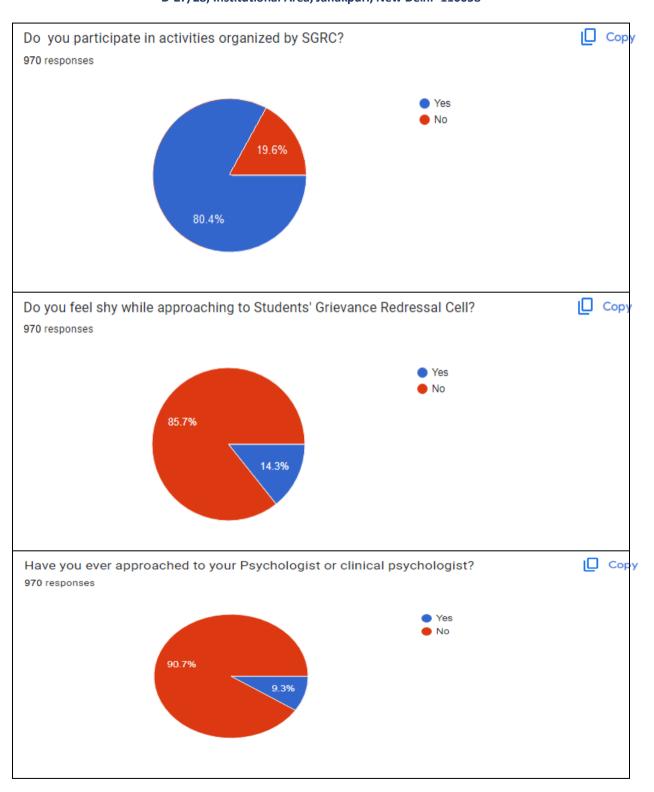




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5 (G)

Whether reports of the proceedings of SGRC is sent to the University every semester.

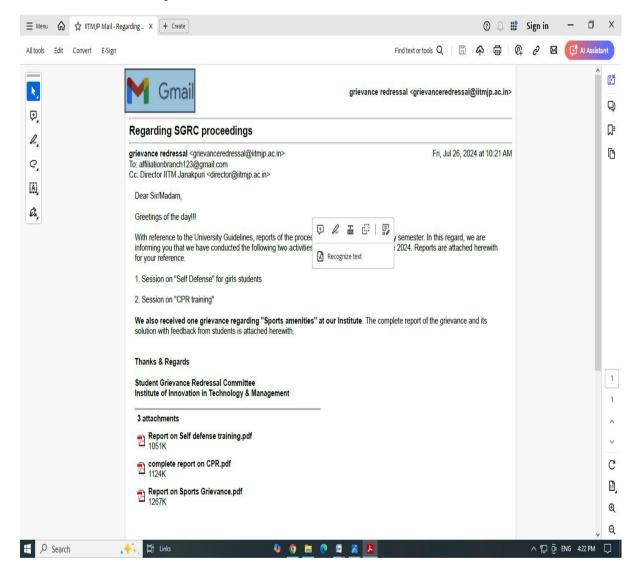
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Screenshot of Emails sent to GGSIPU

Email on 26th July 2024



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Email on 8th Jan 2024



Gmail

grievance redressal <grievanceredressal@iitmjp.ac.in>

Regarding reporting of Student Grievance Redressal committee proceedings

grievance redressal <grievanceredressal@iitmjp.ac.in>
To: affiliationbranch123@gmail.com
Cc: Director IITM Janakpuri <director@iitmjp.ac.in>

Mon, Jan 8, 2024 at 12:39 PM

Dear Sir/Madam,

Greetings of the day!!!

With reference to the University Guidelines, reports of the proceedings of SGRC are sent every semester. In this regard, we are informing you that we have conducted the following three activities during the period August - December 2023. Reports are attached herewith for your reference.

- 1. Awareness Session on "Save Women from Silent Killers"
- 2. Session on "Mindfulness"
- 3. Session on "Mental Health Awareness"

We also conducted elections for Student Representatives for the first year students of BBA, BCA and BCom (H). The complete report on elections along with Updated list of Student Representatives and necessary attachments has been sent previously on Nov 1, 2023.

We have not received any grievance from the students during Aug - Dec 2023.

Thanks & Regards

Student Grievance Redressal Committee Institute of Innovation in Technology & Management

3 attachments

Report on Awareness session.pdf 631K

Report on Mindfulness session.pdf

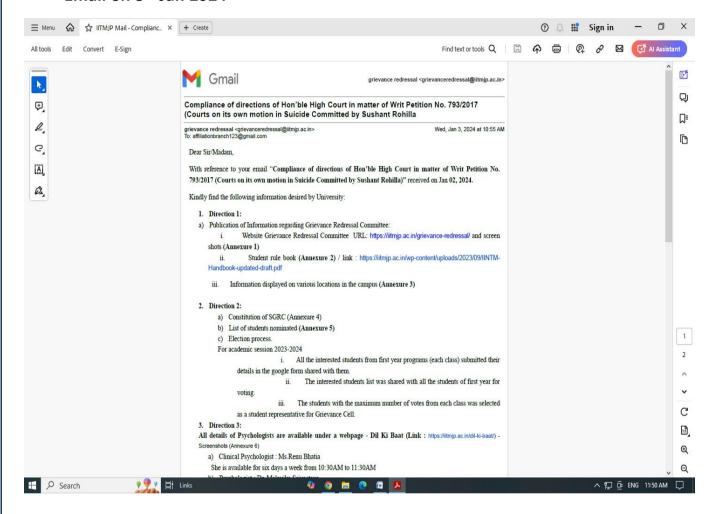
Peport on Mental Health session.pdf 655K

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Email on 3rd Jan 2024

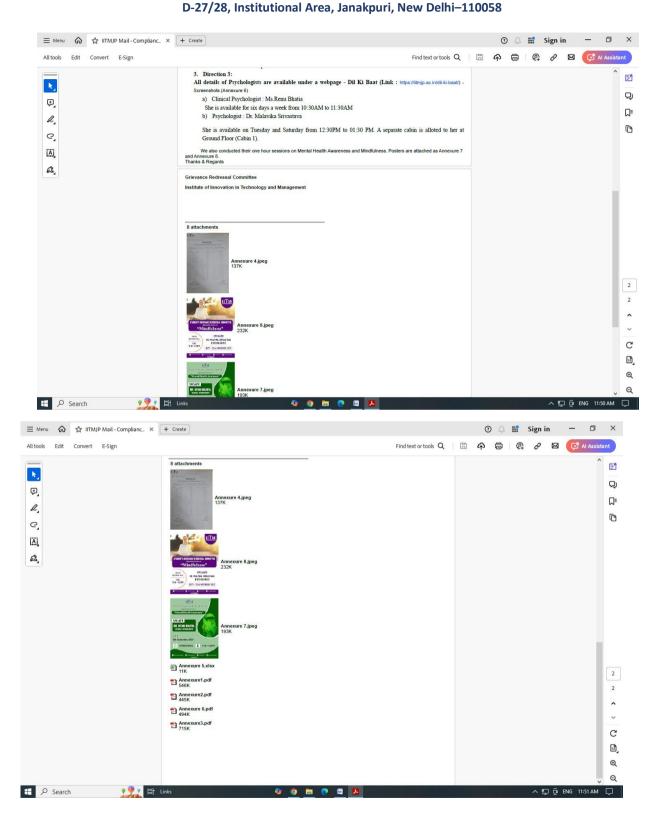


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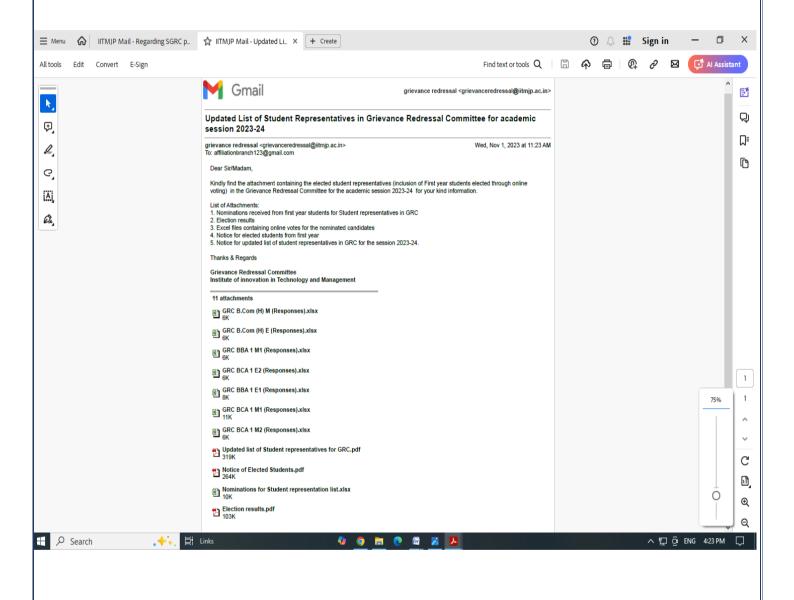
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Email on 1st Nov. 2023



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